Policy Type: Operational Expectations

Treatment of Community Stakeholders

The Superintendent shall maintain an organizational culture that treats parents and members of the community with respect, dignity and courtesy.

The Superintendent will:

- 1. Protect confidential information.
- 2. Effectively handle complaints.
- 3 Maintain an organizational culture that:
 - a. values individual differences of opinion;
 - b. reasonably includes people in decisions that affect them;
 - c. provides open and honest communication in all written and interpersonal interaction;
 - d. focuses on common achievement of the Board's *Results* policies;
 - e. is open, responsive and welcoming.

Adopted: 12/16/2019

Monitoring Method: Internal Report Monitoring Frequency: Annually

School District of Altoona Board of Education